



April 19, 2022

Dear Sir/Madam,

**Letter of Recommendation for Sakura Home Services Company Limited**

On behalf of the Environment Protection Department of the Government of the Hong Kong Special Administrative Region, I am writing to recommend Sakura Home Services Company Limited (Sakura Home Services).

Since June 2021, Sakura Home Services has provided daily cleansing services to our premise, which spans over 10 floors of office space. The operations of Sakura Home Services are well-managed, and all of their cleansing workers are highly committed to complying with our premise's various operational and safety requirements. With ISO 9001 and ISO 45001 certifications, it is evident that Sakura Home Services continually strives to improve the quality of their services and consistently exceeds our expectations.

The cleansing workers of Sakura Home Services are always punctual, efficient and professional. Our staff are extremely appreciative of their strong work ethics and excellent cleansing skills, particularly when tasks are completed quietly and diligently according to schedule. All of their staff are very responsive to ad-hoc requests such as cleaning up accidental spills.

As a trusted partner of the Environment Protection Department, Sakura Home Services spares no effort and resources in adopting new technology and environmentally friendly practices to enhance their service delivery quality, such as using mobile apps to facilitate staff clock-in and clock-out, as well as using organic cleaners. Overall, we are very pleased with their services and would highly recommend them.

Should you have any questions, please feel free to contact me. Thank you.

Sincerely,  
Environment Protection Department